# At Home with Diversity® Are you ready for your next prospect?



In today's housing market, where client profiles are changing rapidly, earning the confidence of a potential homebuyer is more complex than it used to be.

- Shaking a client's hand isn't always the key to sealing a deal now.
- An improper form of address can turn a business transaction sour.
- Translating key phrases into your client's language generates success.

At Home with Diversity® teaches you to transact business in culturally competent ways. Now the course offers more information than ever:

- Updated statistics, demographics, exercises, and resources
- Improved focus on the subtleties of fair housing
- Greater emphasis on developing an inclusive business plan
- More details on business etiquette for specific cultures
- Additional attention to international clientele and real estate practice

Participation in this six-hour session earns you credit toward the CIPS, CRS, and PMN designations, as well as Missouri Continuing Education and NAR At Home with Diversity® certification.

"There was a lot I didn't understand about the diversity of the real estate market before taking this course. At Home with Diversity® has helped us tap a previously untapped market. Now about 25% of my business is with the Hispanic population that's \$1.5 million in deals." *Stanley Buckley, Burley, Idaho* 

"I believed that I knew all I needed to know about diversity to do well in my marketplace. I was wrong. I now have an awareness that gets transactions closed." *Leigh York, Weatherford, Texas* 

"I highly recommend this course to people in any business, but to real estate professionals in particular." *Martha Valerio, Bronx, New York* 

#### Friday, September 24, 2010 8:30 AM—4:00 PM St. Charles County Association of REALTORS®

Sponsor—TRAMU LLC 6 Hours CE Credit (MREC Course ID 2280010046) **\$10—SCCAR Member** \$50—Non-SCCAR Member

#### LUNCH INCLUDED

Diversity is good business. Your next prospect is waiting.



Real Strength. Real Advantages.

## **At Home with Diversity® Course** This program is part of the St. Charles County Association of REALTORS® Diversity Committee's "Money, Housing, and Diversity" Program

Friday, September 24, 2010 Registration 8:30 AM; Class 9:00 AM—4:00 PM Class Location—St. Charles County Association of REALTORS®

### Instructor—James T. Elcock, Ph.D., e-PRO, SFR, AHWD

James is certified by NAR to teach the At Home with Diversity course. He has been teaching/facilitating diversity courses for non-profit organizations and businesses for many years. You'll enjoy the dynamics he brings to the classroom. (This course counts for 6 hours Missouri Continuing Education, MRE credit and credit towards the CIPS, CRS, and PMN designations.)



Name	
Company	
Home Address	
City, State and Zip	
License Number NRDS	
Tuition: \$10 (SCCAR member) \$50 (non-SCCAR mer	nber)
Payment: Check MastercardVisa	
Card number	Exp Date
Signature	

Questions—contact Jen Moore at 636.946.4022

